The User accepts these Terms and Conditions regarding the promotional campaign Freedom Utsav (as defined below) at the Airport organized by Adani Airport Holdings Limited ("AAHL").

#### 1. Definitions

"AAI" shall mean Airports Authority of India;

"Airport" shall mean Chaudhary Charan Singh International Airport, Lucknow;

"Airport Operator" shall mean Lucknow International Airport Ltd;

"Concessionaire" shall mean concessionaires operating outlet/s at the Airport who have agreed to extend promotional offers and discounts to Users during the Freedom Utsav campaign;

"**Duration**" shall mean the duration of Freedom Utsav i.e. starting from 1<sup>st</sup> August 2023 and ending on 31<sup>st</sup> August 2023, or such earlier or later dates as notified by AAHL;

"Freedom Utsav" shall mean the promotional campaign organized by AAHL at the Airport with participation from Concessionaires.

"Terms and Conditions" shall mean these Terms and Conditions associated with and applicable for Freedom Utsav;

"User(s)" means the person(s) who participates in Freedom Utsav campaign.

### 2. Freedom Utsav

AAHL in association with the Concessionaires is organizing a promotional campaign under the name "Freedom Utsav", for the Duration wherein the Users will be offered promotional discounts by the Concessionaires at the Airport, subject to these Terms and Conditions.

#### 3. Terms and Conditions

- Offers under Freedom Utsav are valid only for airports at Ahmedabad, Lucknow, Mangaluru, Jaipur & Guwahati,
- AAHL and/ or the Airport Operator shall have no liability whatsoever in relation to the offers available to the Users during Freedom Utsav.
- While AAHL shall attempt to cover in detail the description of the offers under Freedom
  Utsav however, AAHL does not warrant that such description is complete and accurate, and
  it may be subject to further terms and conditions of the Concessionaire.

- These Terms and Conditions shall be in addition to the terms and conditions of the Concessionaire's underlying offers. In case of any conflict therein the terms and conditions of the Concessionaire shall prevail.
- AAHL does not warrant in any manner the product description, colour, information or other content related to any offer to be accurate, complete, reliable, current, or error-free. The product pictures as displayed under Freedom Utsav campaign are indicative and may not match the actual product.
- AAHL reserves the right to correct, change or update information, errors, inaccuracies, or omissions at any time (including after an order has been placed at Concessionaire's counter) without prior notice. Any errors, inaccuracies, or omissions may also relate to pricing and availability of the product or services.
- Any recommendation made to the Users for the Duration of the Freedom Utsav is purely for informational purposes and for User's convenience and does not amount to endorsement of the product or services by AAHL and/ or the Airport Operator or any of its affiliates, associates in any manner.
- Cancellation, return or refund in respect of any product or services availed from the Concessionaire under Freedom Utsav offers shall be subject to the cancellation, return and refunds policy of the respective Concessionaire.
- Freedom Utsav is only valid for the Duration and AAHL reserves the right to cancel or suspend Freedom Utsav at any time, without assigning any reasons thereof and without any liability.
- Concessionaires reserves the right to withdraw from Freedom Utsav at any stage. In any such
  event, the offer pertaining to such Concessionaire may not be available to the User and AAHL
  or the Airport Operator shall not be subject to any liability in this regard.
- Users can avail the applicable offers from participating Concessionaires under Freedom Utsav at any time for the Duration.
- User participation in Freedom Utsav is free of charge and voluntary.
- Offers under Freedom Utsav cannot be combined with one another or with any other discounts, and especially with individual discounts, unless otherwise provided by the respective Concessionaire.
- Participation in Freedom Utsav is a confirmation that User has read and accepted these Terms and Conditions.

## 4. Intellectual Property Rights

The terms "Freedom Utsav" (in its visual form including look and feel, colour palette, design, font, etc.), and "Adani" and names, logo and all related product and service names, design marks and slogans are the trademarks, logos or service marks of AAHL and the lawful intellectual property rights in respect of the above-mentioned marks vests with AAHL, in all forms. All other marks excluding the aforesaid and as displayed under Freedom Utsav are the intellectual property of respective concessionaires.

The compilation of AAHL's intellectual property rights including its collection, arrangement, and assembly in relation to Freedom Utsav is the exclusive intellectual property of AAHL and is secured by applicable laws.

In view thereof, the materials in respect of Freedom Utsav shall not be copied, reproduced, duplicated, republished, downloaded, posted, transmitted, distributed or modified in whole or in part or in any other form whatsoever, except for non-commercial use only and any such downloading or copying, reproducing, duplicating, republishing, posting, transmitting, distributing or modifying shall not transfer any right, title or interest in any downloaded materials related to Freedom Utsav.

# 5. Governing laws and Dispute Resolution

These Terms and Conditions shall be governed by and construed in accordance with the laws of India and any dispute arising out of these Terms and Conditions shall be subject to the exclusive jurisdiction of courts at Ahmedabad, Gujarat.

### 6. General

- Airport Operator reserves the right to undertake all necessary steps to ensure that security, safety and integrity of Airport Operator's systems, the Airport as well as User interests, are and remain, well-protected.
- These Terms and Conditions shall be in addition to any other terms of use as provided by AAHL or the Airport Operator at their respective websites or otherwise and applicable hereto.
- These Terms and Conditions are subject to the terms and conditions of the Concession Agreement between Airports Authority of India and Airport Operator dated 14/2/2020.